

RESIDENTIAL GARAGE DOOR SERVICE PROVIDER



Background

A residential company dealing with garage doors faced a challenge with volume management of service offers and timely attendance.



Challenges

Some of the main disadvantages of this work organization include scheduling problems, slow communication, and inability to monitor and track the job's progress.



Solutions Offered by Titan Pro Technologies

- Implemented Service Titan's scheduling and dispatch system.
- Set up online booking and real-time tracking.
- Provided technician training on using Service Titan's features.

Results

- **40%** increase in scheduling efficiency.
- **30%** improvement in response times.
- **25%** boost in customer satisfaction scores.



Conclusion

Service Titan helped the company improve operational efficiency, customer communication, and service delivery.