



RESIDENTIAL CHIMNEY SWEEP SERVICE

Background

A residential chimney sweep company requires increasing the conviviality of scheduling and communication with clients.



Solutions Offered by Titan Pro Technologies

- Put in place the scheduling and dispatch that ServiceTitan offers.
- Organize online appointments and monitor work in progress.
- Briefed technicians on the various aspects of ServiceTitan Software.



Results

- 30% improvement in scheduling efficiency.
- 25% reduction in response times.
- 20% increase in customer satisfaction scores.

Conclusion

This indicated that ServiceTitan could enhance operations, communication with the clients, and services provided to them.