



IMPROVED EFFICIENCY FOR A GROWING ROOFING BUSINESS

Background

A rapidly growing roofing business faced operational challenges. Manually managing job details and tracking inventory took more work. Technicians frequently needed up-to-date job information, which led to delays and errors. Manual inventory management caused frequent stockouts and project delays.



Challenges

- **Job Management:** Managing job details could have been more efficient, causing delays and errors. Technicians needed access to up-to-date job information.
- **Inventory Issues:** Manual inventory management led to frequent stockouts and project delays.



Solutions offered by Titan Pro Technologies

- **ServiceTitan Adoption:** Adopted ServiceTitan to streamline job management.
- **Real-Time Updates:** Provided technicians with comprehensive, up-to-date job details.
- **Automated Inventory:** Implemented an integrated inventory management system for real-time stock tracking and automated reordering.

Industry-Specific Solutions for Roofing Companies

- **Streamlined Job Scheduling & Dispatching:**
 - ServiceTitan automates job scheduling, optimizing technician assignments based on real-time factors such as availability and location.
- **Real-Time Job Tracking:**
 - Provides real-time updates on job status and technician location, improving operational visibility.
- **Customizable Job Management:**
 - Customizable job details ensure accurate project specifications, improving the quality of work.
- **Integrated Inventory Management:**
 - Tracks inventory in real-time and automates reordering, ensuring no project delays
- **Enhanced Customer Communication:**
 - Automated reminders and updates improve customer engagement and reduce no-shows.
- **Comprehensive Reporting:**
 - Offers detailed analytics on productivity, job performance, and revenue, enabling better decision-making.

Results

- **Accurate Work:** Improved accuracy and timeliness of work.
- **No Shortages:** Prevented inventory shortages, reducing project delays.
- **Smooth Operations:** Achieved smoother operations, reduced errors, and better project turnaround times.